# ESF-16: Incident Response Communications

# **PURPOSE**

ESF-16: Incident Response Communications coordinates the management and use of communication systems and resources used by emergency and incident responders.

## **CONCEPT OF OPERATIONS**

Coordinating Unit: Cornell University Police Department

Cornell University Police Department has primary responsibility for the operation and management of the campus 911 answering point, dispatch center, and police radio system. Additional support is provided by other campus units that operate other FCC licensed land mobile radio systems and the Tompkins County Department of Emergency Response.

# **ESF ACTIONS**

### Cornell University Police Department

- Operate and manage the Cornell Police Dispatch Center and campus 911 answering point.
- Manage and operate the campus emergency mass notification systems including systems for sending mass SMS text, telephone, e-mail, RSS, and social media messages, and outdoor siren systems.
- Maintain and operate the backup Cornell Police Dispatch Center
- Maintain and operate Cornell Police radio systems and coordinate assignment and use of Cornell Police licensed radio frequencies
- Coordinate use of Tompkins County Department of Emergency Response radio system talkgroups that are not permanently assigned for Cornell University use

### Environmental Health and Safety/Office of Emergency Management

- Maintain and operate Cornell EHS radio systems and coordinate assignment and use of Cornell EHS licensed radio frequencies
- Manage deployment and use of EHS owned radio equipment
- Coordinate use of Tompkins County Department of Emergency Response radio system talkgroups for fire-ems operations during planned campus events
- Coordinate multi-department use of non-Cornell Police radio

### **Facilities and Campus Services**

- Facilities Management Customer Service (FMCS)
  - Maintain and operate FMCS radio systems and coordinate assignment and use of Cornell FMCS licensed radio frequencies
  - Manage deployment and use of FMCS owned radio equipment
- Grounds Department
  - Maintain and operate Grounds Department radio systems and coordinate assignment and use of Grounds Department licensed radio frequencies
- Transportation Services
  - Maintain and operate Transportation Services radio systems and coordinate assignment and use of Transportation Services licensed radio frequencies

### Student and Campus Life (SCL) Facilities

 Maintain and operate SCL radio systems and coordinate assignment and use of SCL licensed radio frequencies

### **Cornell Information Technologies**

 Management of 3 CIT owned Communications Disaster Response Kits that are pre-deployed to support campus response communications in the event of loss of normal communication systems

### **Tompkins County Department of Emergency Response**

- Operation and management of Tompkins County 911 Center and Tompkins County 800 MHz
  Radio System
- Coordination of amateur radio communications support services provided by the Tompkins County Amateur Radio Association