Emergency Preparedness Information for Facility Representatives

Personal Safety and Preparedness
Know what to do in an emergency and be prepared. Develop a personal safety plan, review the emergency exits and know two ways out, identify a meeting place in case of evacuation, and stress the importance of quick action while staying calm. Remember, You Are the Help Until Help Arrives.

See Something, Say Something: Report an Emergency or Suspicious Activity
Call 911 from a campus phone; or 607-255-1111 from a cell phone.

Emergency Alert Notification (CornellALERT)
If a CornellALERT is received while at work, immediately share the information with those around you and follow the instructions provided. Check Cornell’s emergency web site for information and updates. More about CornellALERT.

Evacuation (e.g., fire alarm, facility-related emergencies, order of evacuation)
Gather personal belongings (keys, cell phone, University ID, etc.) if within reach, leave lights on, close doors and windows, and proceed to the nearest exit. Share the information with those around you. Help direct occupants to safe refuge. Do not use the elevator. Inform emergency responders if occupants were unable to evacuate. Remain safely on site with emergency responders until authorized by emergency responders to leave or return to the building. Do not re-enter the facility unless directed to or escorted by emergency responders. Do not look for the cause of an alarm or search for people who have not evacuated. More about evacuation.

Medical Emergency
Call 911 from a campus phone or 607-255-1111 from a cell phone. Only move the victim if there is a threat to your or their safety. Provide first aid, if trained, and reassure the person that help is on the way. Instruct others to go outside and help direct emergency responders to the scene. More about medical emergencies.

Active Threat to Life
In the unlikely event of an assailant on campus, quickly determine if you should run, hide, or fight to avoid or deal with the threat. More about active threat to life.

Run: If the threat is nearby (e.g., sound of gun fire), quickly decide on an escape route. If you can get out safely and avoid the assailant, run out and away as fast as you can; grab your cell phone and leave other belongings. Call 911 when safe to do so. Keep hands visible and empty if you encounter police.

Hide: If you cannot escape the threat, find a safe room until the situation is resolved. Lock and barricade doors with heavy objects, turn off lights, silence cell phones (including the vibrate setting), and remain quiet until help arrives. Call 911 when safe to do so. Keep hands visible and empty if you encounter police.

Fight: Fight back when presented with no other options. Collect objects (e.g., keys, books, chairs, fire extinguisher) to throw and distract, and/or incapacitate, and act with intent, speed, and aggression toward the attacker.

While waiting for professional responders, and if safe to do so, care for individuals with life-threatening injuries such as uncontrolled bleeding (see “Stop the Bleed”, and Save a Life for more information). Do not lock building entrances or restrict access unless directed to do so by law enforcement.

Shelter-in-Place (e.g., severe weather, hazardous materials incident, direction from authorities)
Guide occupants to interior rooms or stairwells with the fewest windows, and close and lock windows. Monitor emergency.cornell.edu and CornellALERT messages for updates. Remain safely on site until authorized by emergency responders to leave or resume activities. Do not lock building entrances or restrict individual egress unless directed to do so by law enforcement. More about shelter in place.
Lock Down
Lock down refers to locking building entrances to prevent access and egress during an active threat situation. This is mostly commonly used in primary (P-12) school educational buildings, as well as other locations where occupants require adult supervision (e.g., hospitals, adult care facilities). Locking exterior building entrances is not a strategy commonly used on campus, as it impedes adults from potential places of refuge during an emergency. Do not lock building entrances or restrict access unless directed to do so by law enforcement.

Incident Support
Building coordinators should identify yourself to emergency responders and ask for direction to the outside command post or incident commander.

Provide emergency responders with information about the facility layout, equipment, people, operations, and emergency plans, as requested. Identify others with specific knowledge of the area involved in the emergency. Assist in notifications of affected building stakeholders. Implement relevant building and department emergency plans.

As requested, assist emergency responders in facility specific operations such as gaining access to parts of the facility, locating utility control points, adjusting building ventilation, locating safety data sheets, locating floor plans, requesting maintenance staff, etc. Do not enter areas that are unsafe.

Chemical spills, fires and other emergencies can go on for extended periods of time. Emergency responders will allow access to the facility only when it is safe to do so. Maintain communications to affected building stakeholders. Notify stakeholders and occupants when emergency responders have allowed re-entry.

Additional Information
When an evacuation alarm or order for evacuation occurs, always assume it is an actual incident and act accordingly. Follow the building evacuation plan and other appropriate emergency procedures. Conduct reviews after drills and incidents to identify actions or plans to improve emergency preparedness.

Find additional information about emergency preparedness and response in the Emergency Action Guide. To receive text or voice emergency alerts on your phone, you must sign up at emergency.cornell.edu/alert/. Be mindful of academic, physical, and emotional indicators of distress in students and employees; consult Caring Community and Cornell Health resources for guidance.